

USER MANUAL

VERSION 2.0 09/02/2023

USER MANUAL FOR REGISRTATION OF NON-RESIDENT ELECTRONIC SERVICE PROVIDER/SUPPLIER

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1.0 INTRODUCTION

Tanzania Revenue Authority (TRA) recognize that there is a need to create a level playing field between electronic service providers/suppliers having a physical presence and those rendering services virtually. To accomplish this a simplified online registration regime provided for under Regulation 4(2) and Regulation 6(1) of the Income tax (registration of non-resident electronic service providers) Regulations, 2022 respectively, has been prepared.

According, this User Manual (UM) provides is a guideline for registration of a Non-Resident through the taxpayer portal. The registration process will enable the taxpayer to obtain a Taxpayer Identification Number (TIN) and a Value Added Tax Registration Number (VRN) essential in fulfilling filing and tax payment obligations.

2.0 OVERVIEW

The Digital Tax Registration feature shall enable a Non-resident Electronic Service Provider to register as a taxpayer in the United Republic of Tanzania as required by the law.

Key features or major functions performed by the system

- Individual Registration
- Entity Registration

User access

- Non-resident user will access the portal for registration of Taxpayer Identification
 Number (TIN) and Value Added Tax Registration Number (VRN).
- Non-resident users will be provided by reference number to check application status after applying for TIN. Credentials will be sent to official/corporate email address provided after registration approvals.
- The portal will be online and can be accessed in different browsers such as Opera, Chrome, Mozilla etc.
- Applicant must have access to his/her corporate email address.

3.0 GETTING STARTED

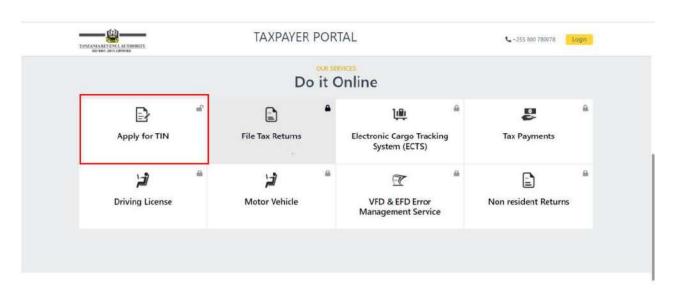
3.1 Individual Registration

URL: https://taxpayerportal.tra.go.tz

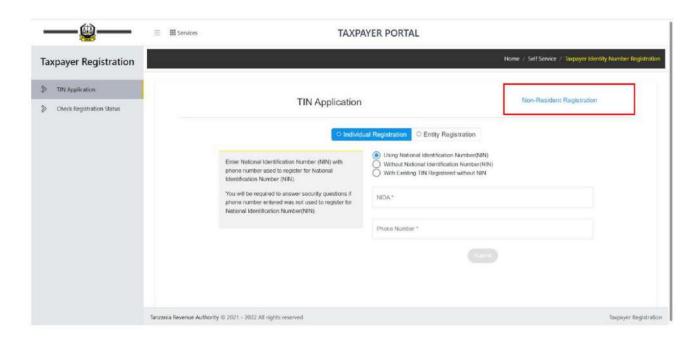
Open the above URL and click services



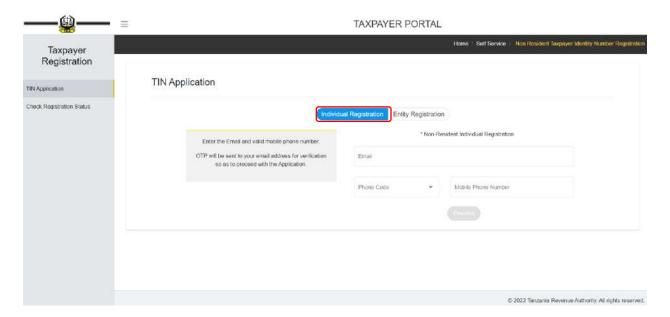
Click Apply TIN



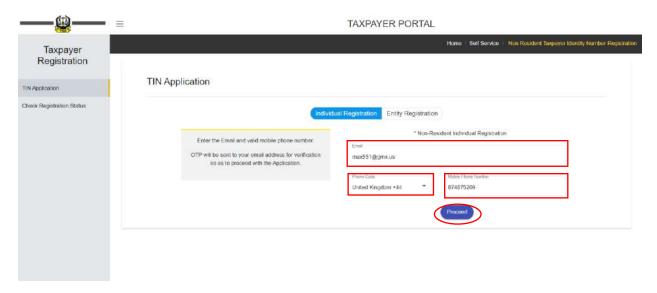
Click "Non-Resident Registration"



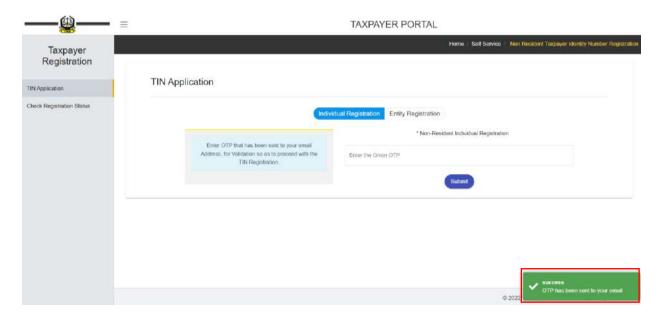
Click Individual Registration



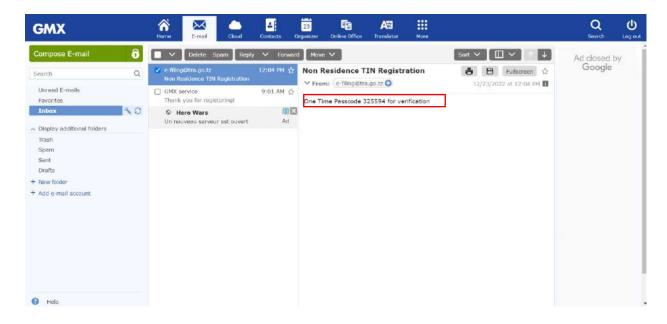
Capture business e-mail address, select Phone country code, complete phone number (9 digits) and click proceed.



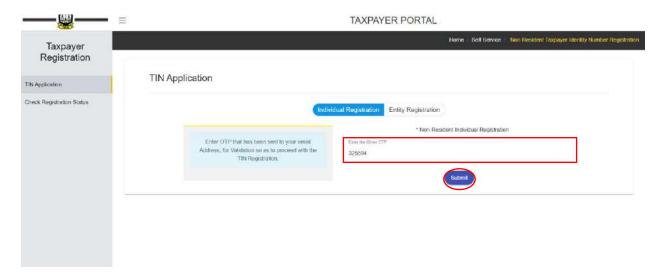
One Time Passcode (OTP) will be sent to your email.



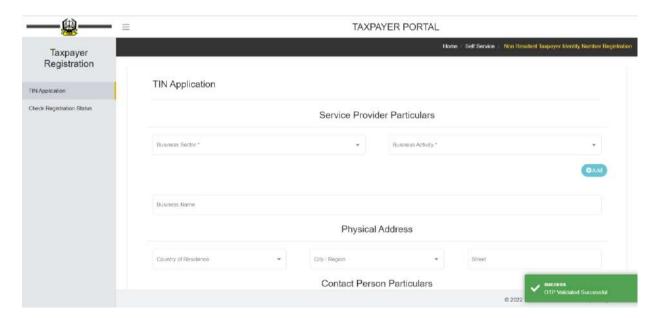
Login your email address to retrieve the One Time Passcode (OTP)



Capture One Time Passcode (OTP) and click submit



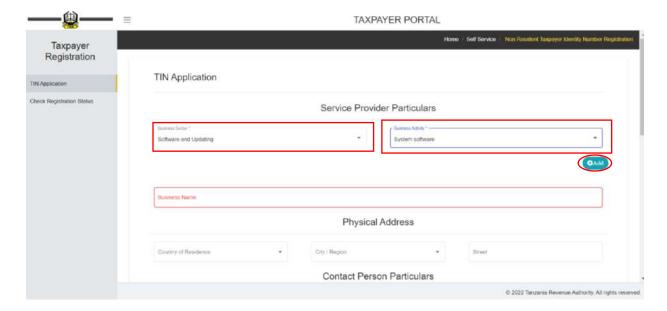
Application fields will be displayed to select/capture application details.



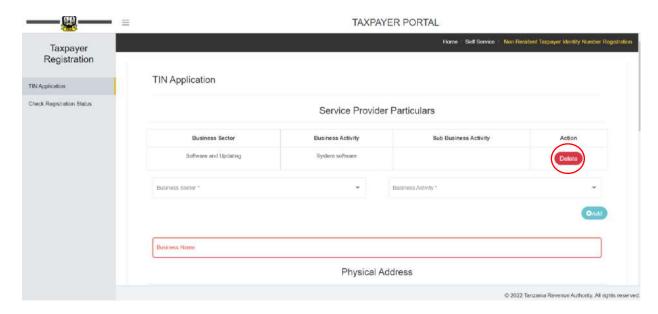
Select business sector and buisness activity and click Add

For more than one activity, repeat the same process to add another activity

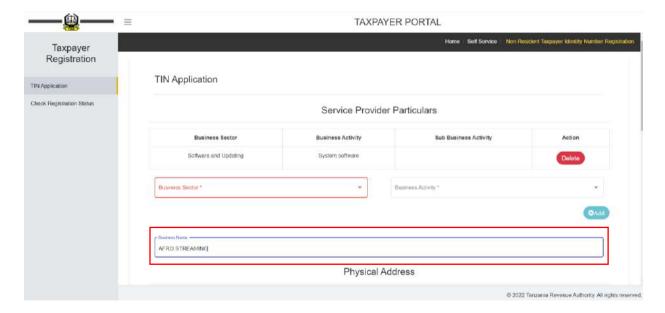
NB: Select a sub-business activity for a business activity with sub-business activities.



Click Delete to delete business sector, business activity and sub business activity if any.



Capture business name



Under Physical Address;

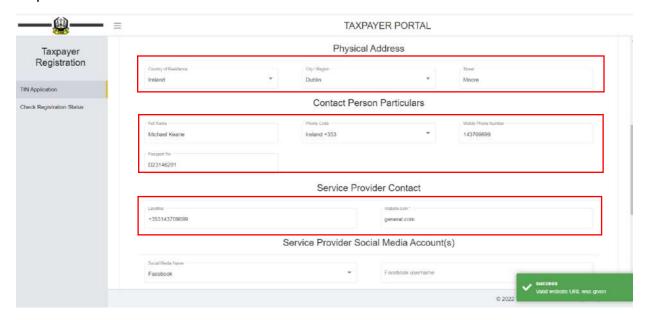
Select country of residence, city/region and capture street.

Under Contact Person Particulars;

Capture Full name, select phone country code, capture phone number and Passport No.

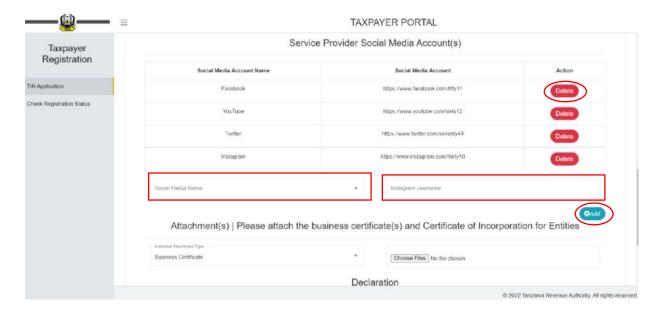
Under service provider contact;

Capture Landline and valid website link.



Select social media name i.e., Facebook, YouTube, Twitter, Instagram, capture the username and click Add.

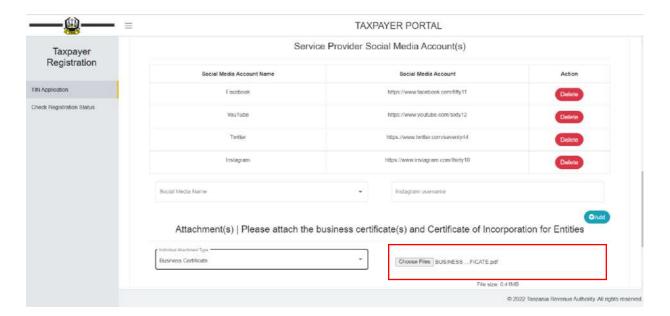
Click Delete to delete Social Media Account.



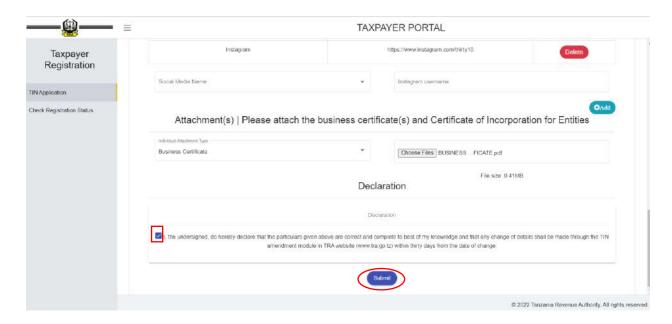
Choose file to attach a Business certificate.

NB: Business certificate attached should be in PDF format.

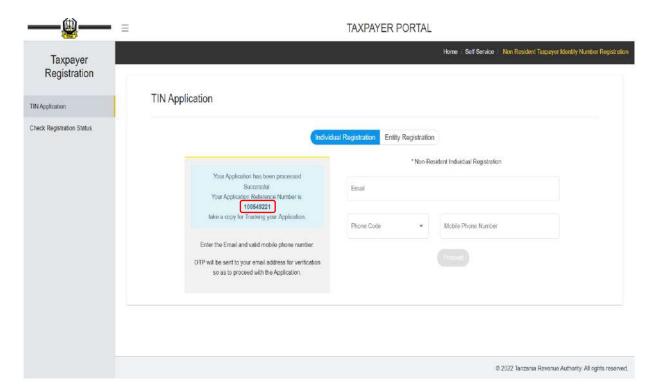
The file size should not exceed 10 MBs.



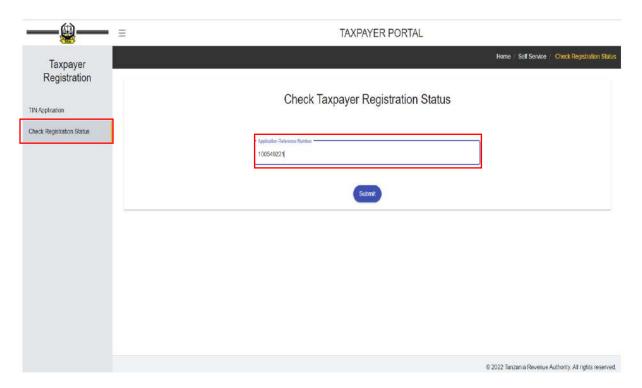
Check the declaration checkbox and click submit.



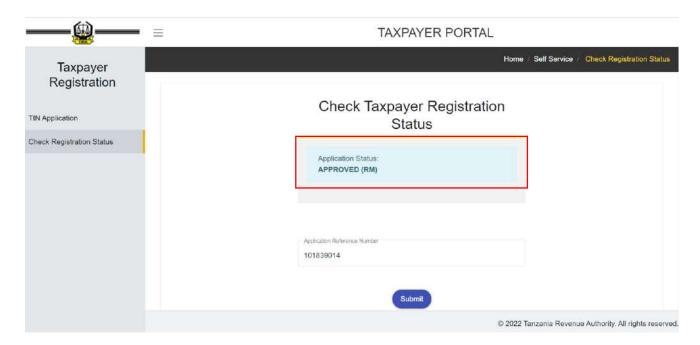
A Reference Number for the application will be provided



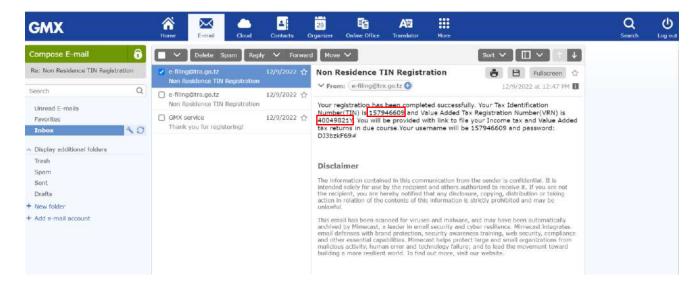
Click Check Registration Status, capture the reference number and click submit.



The registration status of the application will be displayed.



A notification message with Taxpayer Identification Number (TIN) and Value Added Tax Registration Number (VRN) will be sent to your email.



3.2 Entity Registration

URL: https://taxpayerportal.tra.go.tz

Open the above URL and click services



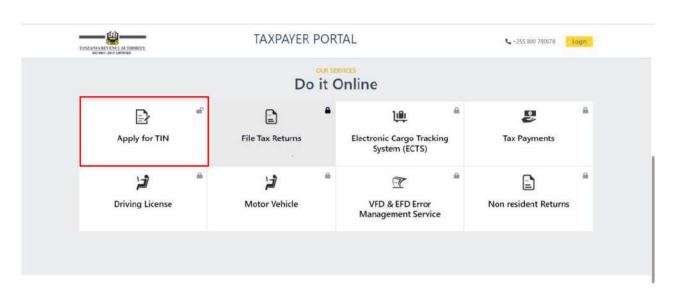
TAXPAYER PORTAL



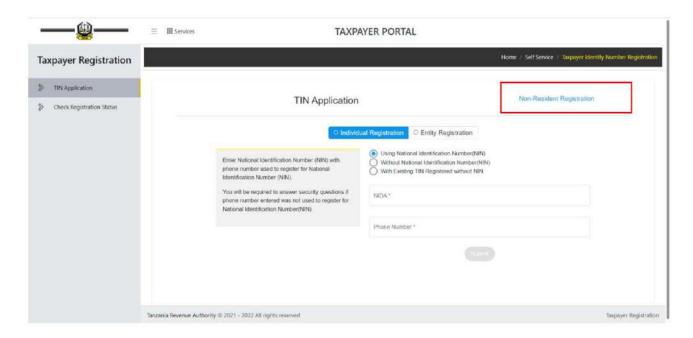




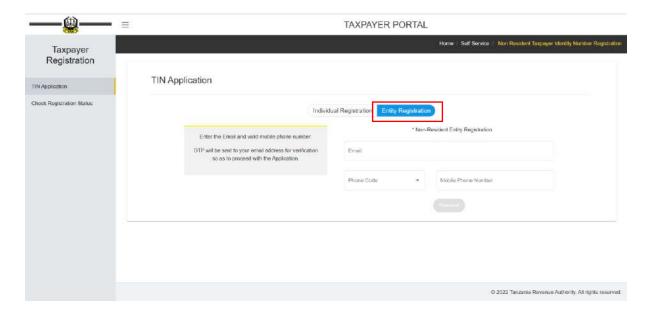
Click Apply for TIN



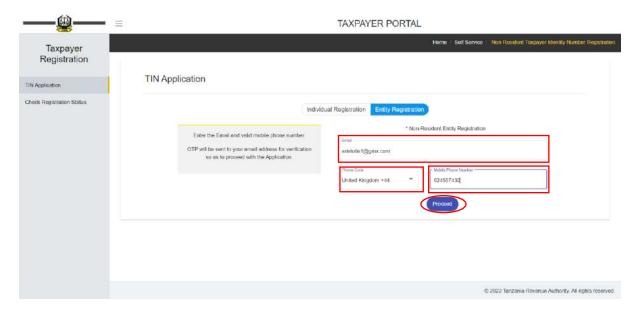
Click Non-Resident Registration



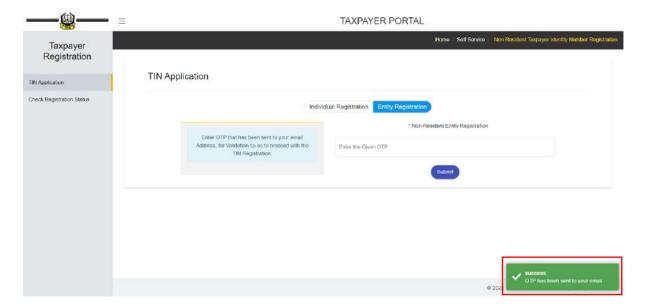
Click Entity Registration



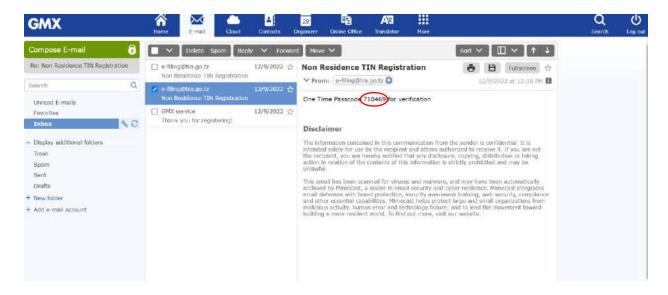
Capture business e-mail address, select Phone country code, complete phone number (9 digits) and click proceed.



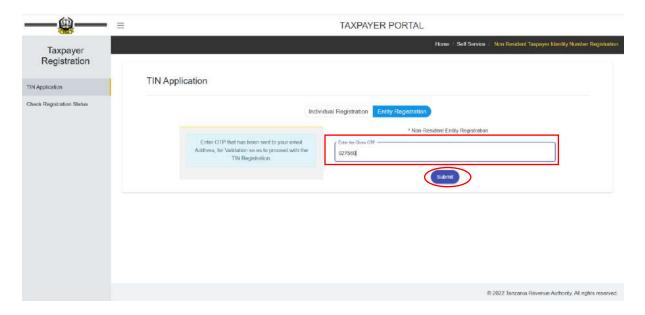
One Time Passcode (OTP) will be sent to your email.



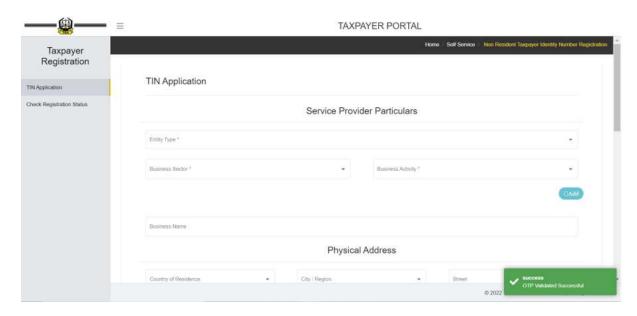
Login your email address to retrieve the One Time Passcode (OTP)



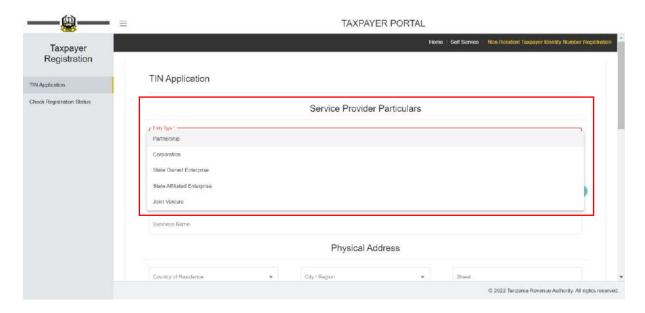
Capture One Time Passcode (OTP) and click submit



Application fields will be displayed to select/capture application details.



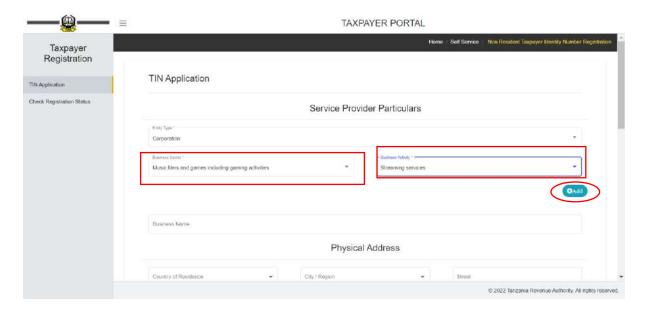
Select an Entity type as Partnership, Corporation, State Owned Enterprise, State Affiliated Enterprise and Joint Venture.



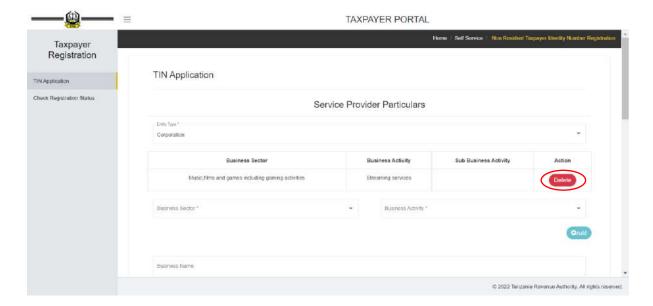
Select business sector and buisness activity and click Add

For more than one activity, repeat the same process to add another activity

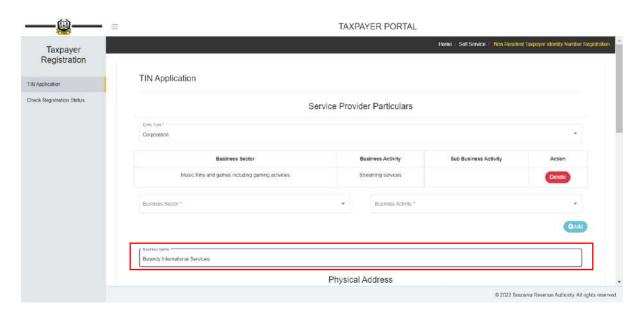
NB: Select a sub-business activity for a business activity with sub-business activities



Click Delete to delete business sector, business activity and sub business activity if any.



Capture business name.



Under Physical Address;

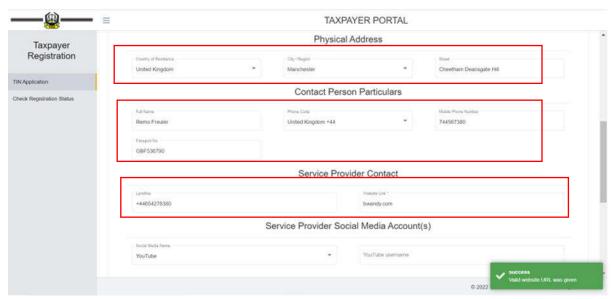
Select country of residence, city/region and capture street.

Under Contact Person Particulars;

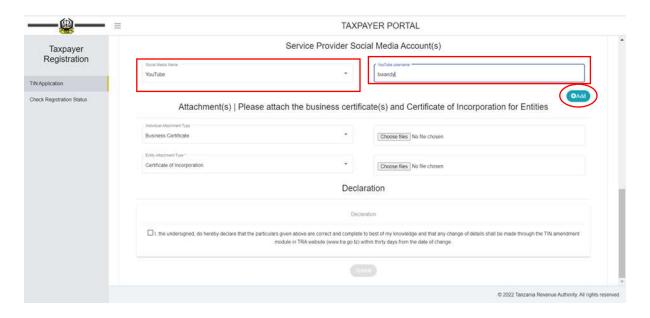
Capture Full name, select phone country code, capture phone number and Passport No.

Under service provider contact;

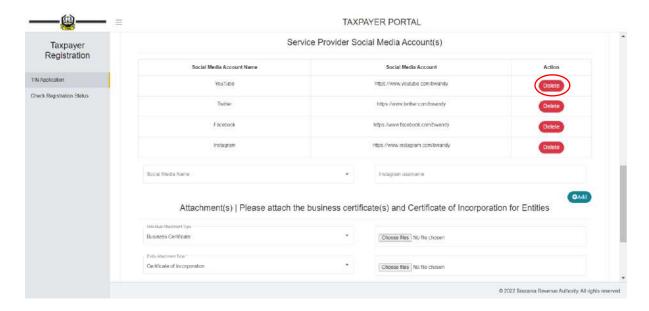
Capture Landline and valid website link.



Select social media name i.e., Facebook, YouTube, Twitter, Instagram, capture the username and click Add.



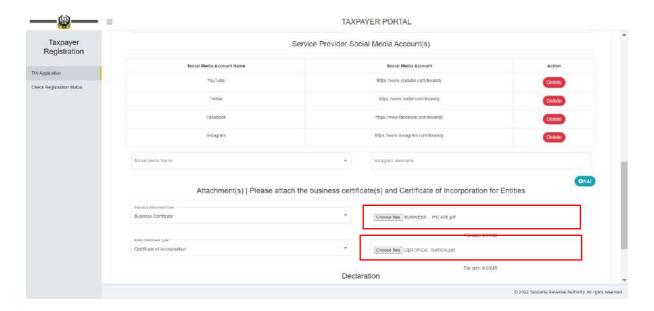
Click Delete to delete Social Media Account.



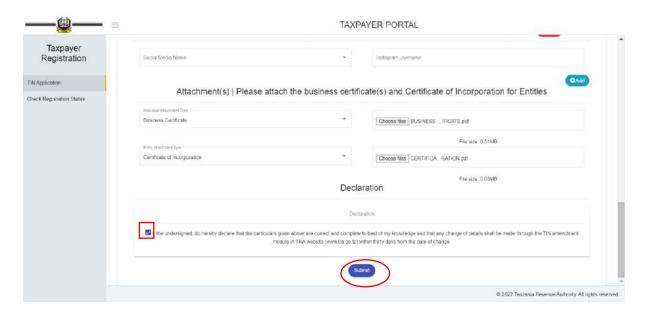
Choose file to attach a Business certificate and a Certificate of Incorporation.

NB: Business certificate and Certificate of Incorporation attached should be in PDF format.

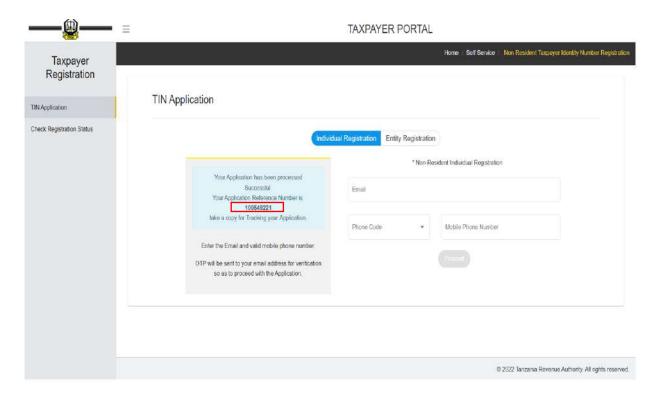
The file size should not exceed 10 MBs.



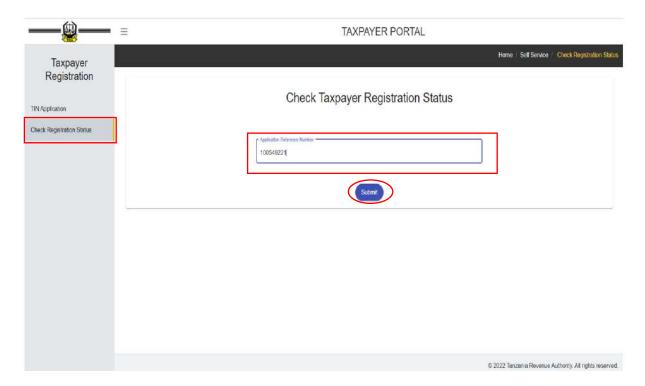
Check the declaration checkbox and click submit



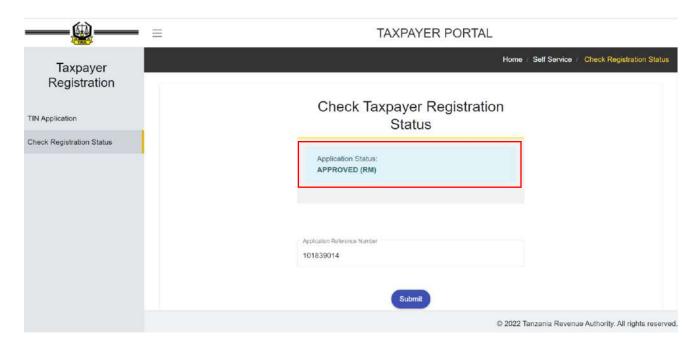
A Reference number for the application will be provided



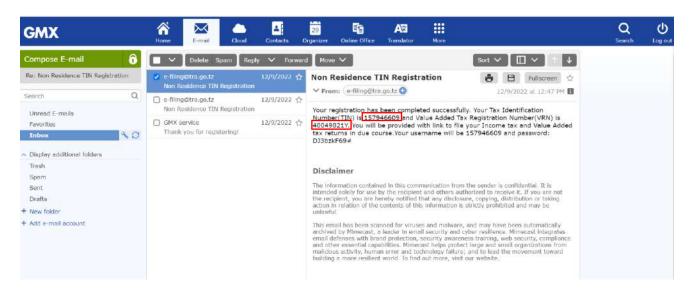
Click Check Registration Status, capture the reference number and click submit.



The Registrations status of the application will be displayed.



A notification message with Taxpayer Identification Number (TIN) and Value Added Tax Registration Number (VRN) will be sent to your email.



4.0 SUPPORT CONTACTS

In case of any enquiries, do not hesitate to contact Tanzania Revenue Authority through the following means;

Phone number: 0800 750075 Email Address: service@tra.go.tz

0800 780078

Social Media pages: Facebook: tratanzania

Twitter: @tratanzania

Instagram: @tratanzania